**TERMS AND CONDITIONS**

**Terms and Conditions for WelcomeFest 2019**

1. Once purchased tickets cannot be exchanged, refunded or returned.
2. Tickets must be collected from the dedicated pick up points prior to attending the event.

Collection details are as follows:   
9th – 13th September: Student Central Reception, 9:30am – 4:30pm   
14th September: Asylum entrance, 2pm – 10pm

15th September: Asylum entrance, 11am – 6pm

1. Lost tickets will not be replaced. You will need to purchase another.
2. All artists are 100% confirmed at the time of print. Any subsequent changes are not the responsibility of Hull University Union, however we will endeavour to find an adequate replacement.
3. We reserve the right to cancel any ticket purchased by any students who finds themselves on a permanent licensee ban or disciplinary.
4. Events within Asylum are strictly 18+. If anyone is suspected of being under 18 and cannot provide valid ID on entry (Passport/Driving Licence/ID Card displaying the PASS’ hologram logo) they will be refused entry to the event. Their ticket will not be refunded.
5. The ticket does not guarantee entry into Asylum. Entry into all events is strictly on a 'first come first served' basis.